

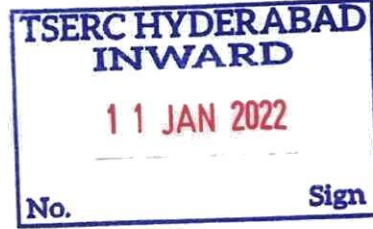
**Y.CHANDRA SEKHAR RAO,**  
**M.Com, LL.B.,**  
(JAO/SPDCL Rtd.)  
**ADVOCATE**

Plot No. 31 SLN Swamy  
Colony. Hyd.Road  
Nalgonda-508 001.  
Ph: 94412808031

*// By Reg Post Ack Due //*

Dt. 03-01-2022,  
Nalgonda.

To  
The Chief General Manager (RAC)  
TS SPDCL Corporate office,  
"A" Block First Floor, Mint Compound,  
Hyderabad- 500063.



Sir,

Sub: Elec. Regulatory Commission – Public Hearing – Submission  
Of Objections/Suggestions – Reg.

\*\*\*

I am submitting herewith objections/suggestions, in the proforma for Public hearing of  
Electricity Regulatory Commission.

1. Name & full address of the  
objector along with e-mail id  
and contact number;

Y. Chandra Sekhar Rao  
Plot No.31 SLN Swamy Colony  
Hyd. Road, Nalgonda - 508001  
[chandradhe54@gmail.com](mailto:chandradhe54@gmail.com)  
Cell No. 94412 80831

2. Brief details of objections/suggestions:

- I. One unit after 200 units costs Rs.248-00.
- II. Red flag to LT consumers on exceeding contracted load
- III. Section 135 of Elec. Act had no appeal/revision.
- IV. Common service requires inspection report.
- V. 'Set aside' orders require clear instructions.
- VI. CC charges collection machines to meter readers.

- |  |               |
|--|---------------|
| 3. Objections against tariff proposals of TS SDPDCL:                                 | YES           |
| 4. Whether copy of objections and proof of delivery at<br>Licensee's Office enclosed | YES(Enclosed) |
| 5. Whether objector wants to be heard in person:                                     | YES           |

Thanking you sir,

Yours faithfully  
  
(Y.Chandra Sekhar Rao)

Copy submitted to the Secretary, TSERC, D.No. 11-4-660, 5th floor, Singareni Bhavan,  
Red Hills, Hyderabad 500 004.

1/6/22, 7:44 PM

Gmail - ERC22



Chandra Shekar <chandradhe54@gmail.com>

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## ERC22

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**Chandra Shekar** <chandradhe54@gmail.com>  
To: secy@serc.govt.in

6 January 2022 at 19:39

----- Forwarded message -----

From: **Chandra Shekar** <chandradhe54@gmail.com>  
Date: Thu, 6 Jan 2022, 16:22  
Subject: ERC22  
To: <chikkeenetcenter@gmail.com>

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 **ERC Feb.22..docx**  
25K

Also send to RAC

**BEFORE THE HONOURABLE TELANGANA STATE ELECTRICITY  
REGULATORY COMMISSION, HYDERABAD  
SUBMISSION OF OBJECTIONS & SUGGESTIONS.**

**Dt: 22-2-2022.**

**Y.Chandra Sekhar Rao**

**1. FOUR HOURS/ONE UNIT --- COST Rs.248/-**

During ERC public hearing held in April, 2016, I requested to issue CC bills for 30 days taking into account, instead of calendar month. This was appreciated and the Hon'ble Bench directed accordingly. Since then the CC bills are being issued taking 30 days for deciding slab under which, the bill is to be issued, and being issued.

Now, in continuation of the same, I request your kind authority to order to bill 30days / 24 hours, so as to decide the appropriate slab under which it is to be billed.

In detail, as an example, I submit if the meter reader visits, after 30 days at 8 AM of the month, I may get 200 units consumption, exactly and the CC charges comes to Rs.860-00 under domestic category ( As per present proposal ). But, if the meter reader makes a delay by 4 hours, the consumed units will go to 201 units, and the CC charges to be paid will go to Rs.1008-00 at no fault of mine.

This may please be arranged to be verified to know in detail and issue orders accordingly, in the interest of the consumers and also of natural justice.

**2. RED FLAG TO CONSUMERS:**

Previously, when a service connection under Cat.II or III of LT Category, exceeds its connected load over and above, to the level of HT, the consumer has to be issued a notice, get Agreement, collect required development and other charges, and there only to convert to H,T, category, permanently.

But now, SPDCL is issuing CC Bills under HT category, whenever an LT Service, exceeds the contracted load to the level of HT, automatically, duly flagging. There on, next months bills are also being issued under HT category only, though there is no recorded connected load to the level of HT. The consumer has to wake up and to represent the same to the company, and to get letter from the offices of the Asst.Divl.Emg./Op, Divl. Eng./Oprn., Divl.Eng./MRT. Supt.Eng./Oprn., and to submit to CGM/Rev.( ie.Corporate Office, Hyderabad). The CGM/Rev. office has to lift

this flag, who is only the competent authority and also to allow further bills under LT Category as usual. There on Asst. Accounts Officer/ERO concerned will adjust excess payment made by the consumer for all these months, against further bills to be issued.

In this process, the consumer has to round even for two months to the above offices to get correct bill and to get credit of the excess amount already paid. Though there is no fault on his part.

Though, all the employees in these offices are sincere, his paper has to be touched by a minimum of 45 employees, right from computer operator of ADE/OP to CGM/Revenue of the company, and down again to the level of computer operator in ERO, his expenditure will come to a minimum of Rs.10,000-.

Even at this juncture, under this process, the company will not get any revenue but temporary credit and adjustment there on.

### **Consumer suffering for two years –at no fault**

Here, I submit a case. The consumer of LT No. 681901451/III Rojoly (vg. m) Gadwal district having 100 HP CMD got bill under HT tariff for Jan.2020 CC, as the connected load reached 116 HP. But the HT billing continued up to June, 2020, though the connected load is within the contracted load of 100 HP.. Rounded through departmental offices, vexed and approached the Consumer Grievances Redressal Forum, Hyderabad on 11-5-2020. The Hon.'ble Forum, delivered its judgment on 5-11-2020 ordering to revise from March,20 to June,20, leaving Feb.20 bill for HT billing only. As the consumer paid Feb.20 CC bill, the Forum treated it as the consent of the consumer for HT Billing..

Now the consumer made further appeal to the Hon.'ble Vidyut Ombudsman, Hyderabad on 25-10-2021, which is pending for disposal.

As such I request the kind authority to advise the company to bill the service under HT category, whenever it exceeds the contracted load to the level of HT, for that month only, and also for the successive months, if the load is over and above to the level of HT. If there is constant consumption of HT level, for three to four months, the service connection may be shifted to HT category, permanently.

### **3. SECTON 135 OF ELECY. ACT.**

The Designated officers of DPE wing of SPDCL of TS limited, are booking theft of electricity cases under Sec.135 Of Indian Elecy., Act., where they

found direct tapping. The people involved are only to pay as the levied penalty in full or to file a case in the Court.

In this connection, I respectfully submit that there is no provision to appeal to the departmental officials on the lapses (the accused) noticed in respect of connected load, calculation, hours of usage non-utilization of some of the equipment etc., which they penalize, hastily,

It is against principles of natural justice to levy death penalty, without hearing the accused, irrespective of seriousness of crime.

I am also to submit here, as these are approaching Courts, and getting directions to departmental officials, the SPDCL is not getting revenue on one side and are subjected to round SLAs/BLCs, legal section and courts, on the other, at the cost of their valuable time to maintain uninterrupted power supply to Telangana people, at large.

As such, I request your good office to review the Section 135 and recommend appropriate relief, so as to have appealing provision to the SPDCL officials, to see improvement in revenue collection on one point, and also to have new services, avoiding directing tapping on the other.

#### **4. COMMON SERVICE; BECAME COMMON MISTAKE**

This is the new invention of the Company .The meter reader on his arrival to the house, asks whether the service is of 'common purpose '. In confusion if the consumer says 'yes' not knowing the consequences of billing. Without or verifying the premises, the meter reader applies change of Slab to LT-I(B)(ii)category. With the result the consumers gets the bill @ Rs.5-00 per unit (Rs.5-50 as per proposed tariff ).

When consumer realizes and applies for old slab, is to be certified by various levels of field officers and finally, our Corporate office only, has to revert the slab, All most all distributions of the circle had this bad experience, which consumes valuable time of the staff.

As such I request your kind authority to suggest to have a field inspection report, of the competent authority before change of the slab.

#### **5. 'SET ASIDE' ----- EVEN AFTER 14 YEARS.**

Particularly, I submit that in September, 2007, the Internal Audit pointed out a short fall of nearly Rs.35,000-00 each against, some of the LT services, in ERO Nalgonda. Aggrieved, the consumers approached the Hon.'ble High Court, Hyderabad, in December 2007, and got interim directions in Feb.

2008, and final orders in November, 2010, directing 'the impugned Surcharge is set aside'.

Basing on the orders, the consumers are paying their CC bills regularly. But the department took literal meaning of the 'set aside' word and displaying the arrears with surcharges accumulated month after month, and it reached now Rs.1,70,000-00, of each service. Even after 14 years, the department is not taking interest to with draw the amount totally, As there is no threat either for payment or for disconnection, all these years.

Whenever a consumer applies for delete the amount, the AAOs/ERO are forwarding to the higher officials, to the level of Corporate office, and in turn, they are getting directions to take appropriate action, under intimation

There are more than 20 such cases in Nalgonda circle, awaiting legal meaning of the word 'set aside'

I request your kind authority to direct the department to withdraw/finalize these cases, in the light of the judgment, and relieve these consumers, of 14 years unnecessary burden.

#### **6. REVENUE COLLECTION MACHINES WITH BILLINGS:**

At present the department meter reader is coming to the consumers' premises and issuing bills, as per consumption. Then, the consumer has to go to CC charges collection centers, for making payment or to make payment through on line facility. Most of the consumers, particularly uneducated, age old and rural people cannot take advantage of on line payment and have to rush to the collection points arranged by the department.

In this connection, I request to issue collection of CC charges machines also to these meter readers to make instant payment at his door, which is convenient to all consumers at large. The department will also get most of the revenues without delay and without out extra expenditure.



(Y.CHANDRA SEKHAR RAO)