



VIDYUT OMBUDSMAN FOR THE STATE OF TELANGANA

First Floor 33/11 kV substation, Hyderabad Boats Club Lane
Lumbini Park, Hyderabad - 500 063

:: Present:: R. DAMODAR

Wednesday, the Third Day of August 2016

Appeal No. 46 of 2016

Preferred against Order Dt. 14-06-2016 of CGRF In

CG.No: 59/2016 of Karimnagar Circle

Between

Sri.N.Rambabu, H.No.1-1-92/5/B/B, Shanthi Nagar, Peddapally,
Karimnagar-Dist, Ph.No.9490547664.

... Appellant

AND

1. The AAE/OP/Town/Peddapally/TSNPDCL/Karimnagar.
2. The ADE/OP/Peddapally/TSNPDCL/Karimnagar.
3. The DE/OP/Peddapally/TSNPDCL/Karimnagar.

... Respondents

The above appeal filed on 02.07.2016 coming up for hearing before the Vidyut Ombudsman, Telangana State on 02.08.2016 at Hyderabad, in the presence of Sri. N. Rambabu - Appellant and Sri.S. Suresh - AE/OP/Peddapally, Sri. V. Thirupathi Rao - ADE/OP/Peddapally for the Respondents and having considering the record and submissions of both the parties, the Vidyut Ombudsman passed the following:

AWARD

The Appellant is the vice president of ITI colony welfare association, Peddapally. The Association lodged a complaint with CGRF alleging the problem of low voltage in Shanthi Nagar Colony. Pending complaint before CGRF, the 2nd Respondent ADE/OP/Peddapally inspected the colony and prepared estimates for erection of 2 additional DTRs with 63KVA for sanction. The CGRF, after noting that the Respondents have obtained sanction and completed the erection of DTRs on 25.3.2016, disposed of the complaint, stating that the grievance of the Appellant has been resolved, through the impugned orders.

2. The Appellant preferred the Appeal not satisfied and aggrieved by the orders of the CGRF stating that the problem of low voltage remained unresolved.

3. On 2.8.2016 during the first hearing, the Respondents submitted a report stating that the proposal for conversion of LT S-Ph3 W/L to the 3 Ph 5 W/L on SS-07/100 KVA DTR was sanctioned and the work was executed on 31.7.2016 on SS-07/100 KVA DTR in Peddapally town and the low voltage problem has been solved. The Appellant too admitted the contents of the Report submitted by the 2nd Respondent ADE/OP/Peddapally and stated that the low voltage problem has been solved. In view of the resolution of the dispute, the matter is disposed of as resolved.

TYPED BY CCO, Corrected, Signed and Pronounced by me on this the 3rd day of August, 2016.

Sd/-

VIDYUT OMBUDSMAN

1. Sri.N.Rambabu, H.No.1-1-92/5/B/B, Shanthi Nagar, Peddapally, Karimnagar-Dist, Ph.No.9490547664
2. The AAE/OP/Town/Peddapally/TSNPDCL/Karimnagar.
3. The ADE/OP/Peddapally/TSNPDCL/Karimnagar.
4. The DE/OP/Peddapally/TSNPDCL/Karimnagar.

Copy to:

5. The Chairperson, CGRF, TSNPDCL, Nakkalagutta, Hanamkonda, Warangal.
6. The Secretary, TSERC, 5th Floor, Singareni Bhavan, Red Hills, Hyderabad.